

*SNET America, Inc. d/b/a SBC Long Distance East Arizona Tariff No. 2 replaces in its entirety
SNET America, Inc.'s Arizona's Tariff No. 1.*

TITLE SHEET

ARIZONA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunications services provided by SNET America, Inc. d/b/a SBC Long Distance East with principal offices at 310 Orange Street, New Haven, CT 06510, toll free telephone number (800) 808-SNET or (800) 808-7638. This tariff applies for services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

TABLE OF CONTENTS

Title Page.....	1.....
Table of Contents.....	2.....
Check Sheet	3
Symbols	4....
Tariff Format	5..
Section 1 - Technical Terms and Abbreviations	6....
Section 2 - Rules and Regulations	8
Section 3 - Description of Service & Rates.....	14.
Section 4 - Miscellaneous Services	36....
Section 5 - Promotions.....	37.....
Section 6 – Grandfathered Services	38

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

ORIGINAL

CHECK SHEET

The Pages of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets are named below and comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
1	Original		22	Original		46	Original
2	Original		23	Original		47	Original
3	1 st Rev.	*	24	Original			
4	Original		25	Original			
5	Original		26	Original			
6	Original		27	Original			
7	1 st Rev.	*	28	Original			
8	Original		29	Original			
9	Original		30	Original			
10	Original		31	Original			
11	Original		32	Original			
12	Original		33	Original			
13	Original		34	Original			
13.1	Original	*	35	Original			
13.2	Original	*	35.1	Original	*		
13.3	Original	*	36	Original			
13.4	Original	*	37	Original			
14	Original		38	Original			
15	Original		39	Original			
16	Original		40	Original			
17	Original		41	Original			
18	Original		42	Original			
19	Original		43	Original			
20	Original		44	Original			
21	Original		45	Original			

* - Indicates pages included with this filing.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: August 13, 2004

Effective: September 12, 2004

by:

Mr. Arthur H. Paquette
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0403

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - To Signify Changed Regulation.
- (D) - Delete or discontinue.
- (I) - Change Resulting in an Increase to a Customer's Bill.
- (M) - Moved from another tariff location.
- (N) - New.
- (R) - Change Resulting in a Reduction to a Customer's Bill.
- (T) - Change in Text or Regulation But No Change in Rate or Charge.

ADMINISTRATIVELY'
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

TARIFF FORMAT

Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the AZ C.C. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.

Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

Check Sheets . When a tariff filing is made with the AZ C.C., an updated check sheet accompanies the tariff filing. The check sheet lists the sheet contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages).

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company.

Account - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

Account Code - A numerical code, assigned to the Customer, to enable the Company to identify use of a service offering by the Customer and to bill the use of that service offering by the Customer. Multiple Account Codes may be assigned to the Customer to identify individual users or groups of users.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

AZ C.C. - Arizona Corporation Commission.

Calling Card - A billing convenience whereby the End User may bill the charges for a call to an approved local exchange company-issued Calling Card. The terms and conditions of the local exchange company shall apply to payment arrangements.

Collect - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept responsibility for the charges.

Company - SNET America, Inc. d/b/a SBC Long Distance East, unless stated otherwise.

Company's Point of Presence - Location of the serving central office associated with access to the Company's network.

Customer - Any person, firm, partnership, corporation or other entity which uses service under the terms and conditions of this tariff and is responsible for the payment of charges.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Dedicated Access – A method of reaching the Company's services whereby the Customer is connected directly to the Company's Point of Presence without utilizing services of the local switched network.

End User – Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

Equal Access – A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

Holidays – New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Initial And Additional Period – The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

MAC – Minimum Annual Commitment. (N)

MMC – Minimum Monthly Commitment. (N)

Premises – The physical space designated by the Customer for the termination of the Company's service.

Service Acceptance Date – The date service is first established on the plan the Customer agrees to. (N)

Special Access – See Dedicated Access.

Switched Access – A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

Terminal Equipment – Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing – A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Travel Card – A billing mechanism which enables the Customer to access the service of the Company while away from home or office.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: August 13, 2004

Effective: September 12, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0403

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

SNET America, Inc. d/b/a SBC Long Distance East provides resold intrastate long distance telephone service available within the State of Arizona under the terms of this tariff.

SNET America, Inc. d/b/a SBC Long Distance East maintains the communication services provided hereinunder in accordance with the terms and conditions set forth under this tariff. The customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the provisions of this tariff.

2.2.2 SNET America, Inc. d/b/a SBC Long Distance East reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this tariff.

2.2.3 The Company does not offer to process local emergency calls, "911" or "0" calls. Such calls are routed directly to the serving local exchange carrier or to the underlying long distance carrier (0 + interLATA).

(N)
|
(N)

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Liabilities of The Company

2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

2.3.2 SNET America, Inc. d/b/a SBC Long Distance East shall be indemnified and held harmless by the customer against:

- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted by means of the Company's services.
- (B) All other claims arising out of any act or omission of the customer in connection with any service provided by SNET America, Inc. d/b/a SBC Long Distance East.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Credit Allowances for Interruption of Service

Credit allowances for interruption of service are limited to the initial period minimum charges incurred for re-establishing the interrupted call.

2.5 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.6 Deposits and Credit Checks

The company may check the credit history of prospective customers using standard credit-check methods. Deposits for service are not required.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Advance Payments

At this time, SNET America, Inc. d/b/a SBC Long Distance East does not collect advance payments.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates. Customer shall be responsible for any applicable taxes.

2.9 Customer Complaints and/or Billing Disputes

Customers have the right to refer billing disputes and any other complaints to SNET America, Inc. d/b/a SBC Long Distance East at 310 Orange Street, New Haven, CT 06510. Our Customer Service department can be reached by dialing 1-800-808-SNET or 1-800-808-7638 (toll free).

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Cancellation of Service by Carrier

Without incurring liability, the Carrier may immediately discontinue or cancel service:

2.10.1 Service may be disconnected without advance written notice under the following conditions:

- (A) the existence of an obvious hazard to the safety or health of the consumer of the general population or the Company's personnel or facilities;
- (B) the Company has evidence of tampering or the evidence of fraud.

2.10.2 Service may be disconnected provided that the Company has provided five days' written notice as established by the AZ C.C. under the following conditions:

- (A) Customer violation of any of the utility's tariffs filed with the Commission and/or violation of the Commission's rules and regulations.
- (B) Failure of the Customer to pay a bill for service.
- (C) Failure to meet or maintain the Company's credit and deposit requirements (if any).
- (D) Failure of the Customer to provide the utility reasonable access to its equipment and property.
- (E) Customer breach of contract for service between the Company and Customer
- (F) When necessary for the Company to comply with an order of any governmental agency having such jurisdiction.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 2 – RULES AND REGULATIONS, (CONT'D.)

2.11 Billing for Service

Itemized bills will be distributed to the customers on a monthly cycle.

Bills include the date of billing. The "date rendered" shall be the mailing date. Bills for service are considered delinquent 15 days after the bill is rendered. Failure to receive bills or notices which have been properly placed in the U.S. Mail shall not prevent such bills from becoming delinquent nor relieve the Customer of his or her payment obligations.

A late payment charge of 1.5% of the delinquent charges per month applies.

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of this tariff and pursuant to Arizona law and Commission regulations.

(N)
|
(N)

2.12 Installations and Connections

There are no installation or connection charges required to initiate service with the Company.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: August 13, 2004

Effective: September 12, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0403

SECTION 2 – RULES AND REGULATIONS, (CONT'D.)

2.13 Renewal of Term Plan

(N)

2.13.1 No Renewal

If the customer does not choose to renew a term plan at the end of the 1, 2 or 3 year term, the customer will be automatically changed to the Business default rates in effect, upon completion of the current term.

2.13.2 Change in MAC/Term Plan Commitment

(A) Change In MAC and No Change in Length of Term Plan

(1) Higher MAC

If the Customer changes to a higher MAC and does not change the length of the term plan agreement, no under-utilization charge applies and no new term plan agreement is required. To calculate the adjusted annual MAC, prorate the old MAC and prorate the new MAC.

(2) Lower MAC

If the Customer changes to a lower MAC and does not change the length of the term plan agreement, a under-utilization charge will be assessed. The under-utilization charge is equal to the difference between the qualified usage toward the current MAC and the unmet MAC in the current year. A new term plan agreement must be signed by the Customer with new begin/end dates.

(B) Change In MAC and Change in Length of Term Plan

(1) Higher MAC and Longer Term Plan Commitment

If the Customer changes to a higher MAC and a longer term plan commitment, no under-utilization charge applies. A new term plan must be signed by the Customer with new begin/end dates.

(N)

ADMINISTRATIVELY
APPROVED FOR FILING

issued: August 13, 2004

Effective: September 12, 2004

by:

Mr. Arthur H. Paquette
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0403

SECTION 2 – RULES AND REGULATIONS, (CONT'D.)

2.13 Renewal of Term Plan, (Cont'd.)

(N)

2.13.2 Change in MAC/Term Plan Commitment, (cont'd.)

(B) Change In MAC and Change in Length of Term Plan, (continued)

(2) Lower MAC and Shorter Term Plan Commitment

If the Customer changes to a lower MAC and a shorter term plan commitment, an under-utilization charge will be assessed. The under-utilization charge will be the difference between (number of years in old term plan times MAC) minus (total usage accumulated to date in the current MAC year). A new term plan must be signed by the Customer with new begin/end dates.

(3) Lower MAC and Longer Term Plan Commitment

If the Customer changes to a lower MAC and a longer term plan, a under-utilization charge may apply. The old MAC/term plan revenue commitment will be compared to the new MAC/term plan revenue commitment. If the new MAC/term plan total revenue commitment for the length of the term plan agreement is greater than the old MAC/term plan total revenue commitment for the length of the term plan agreement, no under-utilization charge applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a under-utilization charge applies. The under-utilization charge is equal to the difference between the old MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates.

(N)

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: August 13,2004

Effective: September 12,2004

by:

Mr. Arthur H. Paquette
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0403

SECTION 2 – RULES AND REGULATIONS, (CONT'D.)

2.13 Renewal of Term Plan, (Cont'd.)

(N)

2.13.2 Change in MAC/Term Plan Commitment, (cont'd.)

(B) Change In MAC and Change in Length of Term Plan, (continued)

(4) Higher MAC and Shorter Term Plan Commitment

If the Customer changes to a higher MAC and a shorter term plan, a under-utilization charge may apply. The old MAC/term plan revenue commitment for the length of the term plan agreement will be compared to the new MAC/term plan revenue commitment for the length of the term plan agreement. If the new MAC/term plan revenue commitment is greater than the old MAC/term plan revenue commitment, no under-utilization charge applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a under-utilization charge applies. The under-utilization charge is equal to the difference between the old MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates.

(C) Change in Length of Term Plan and No Change in MAC

(1) Longer Term Plan Commitment

If the Customer changes to a longer term plan commitment with no change to the MAC, no under-utilization charge applies. A new term plan must be signed by the Customer with new begin/end dates.

(2) Shorter Term Plan Commitment

If the Customer changes to a shorter term plan commitment and does not change the MAC, a under-utilization charge will be assessed. The under-utilization charge will be the difference in the old MAC level minus the current year's MAC usage accumulation to date, plus any full years of MAC remaining on the old MAC term commitment. A new term plan must be signed by the Customer with new begin/end dates.

(N)

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: August 13, 2004

Effective: September 12, 2004

by:

Mr. Arthur H. Paquette
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0403

SECTION 2 – RULES AND REGULATIONS, (CONT'D.)

2.13 Renewal of Term Plan, (Cont'd.)

(N)

2.13.3 MMC Changes

(A) Change to Lower MMC

A Customer who changes to a lower revenue commitment may opt to implement the change in the middle of its bill cycle or may opt to make the change effective on the first day of the next bill cycle. If a Customer opts to implement the change in the middle of its billing cycle, a shortfall under-utilization charge applies for the unmet MMC for that billing cycle, if applicable.

(B) Change MMC to MAC

A Customer may change from a MMC to a MAC at any time during the billing cycle. The MMC will end and no under-utilization charge applies. A term plan must be signed by the Customer with new begin/end dates. The MAC will start on the date requested by the Customer.

2.13.4 Start Date and End Date

(A) MAC

Achievement of the MAC is calculated on the Customer's yearly Service Acceptance Date anniversary or end date of the term agreement commitment

(B) MMC

MMC is calculated at the end of the Customer's monthly billing cycle.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term begin and end dates will not change. The accumulated monies towards the MAC charges, if any, will be based on the begin and end date of the term without regard to the billing cycle.

(N)

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: August 13, 2004

Effective: September 12, 2004

by:

Mr. Arthur H. Paquette
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0403

SECTION 3 - DESCRIPTION OF SERVICE & RATES

3.1 Timing of Calls

- 3.1.1** Long distance usage charges are based on the actual usage of the Company's network.
- 3.1.2** Chargeable time ends when the calling service point terminates, thereby releasing the network connection. If the called party hangs up but the calling number does not, chargeable time ends when the network connection is released by signal from the called party location or by automatic timing equipment in the telephone network.
- 3.1.3** Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute.
- 3.1.4** Unless otherwise specified in this tariff, usage is measured and rounded in one minute increments for billing purposes.
- 3.1.5** The Company shall not bill for unanswered calls.

3.2 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed/number of calls attempted) of approximately 99% during peak use periods for all "1+" dialing.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.3 Time of Day Periods

The following time-of-day and day-of-week rate periods are applicable to all calls. Evening rates shall apply to all calls placed on the Company's recognized Holidays except when a lower rate would normally apply.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 4:59 PM	DAYTIME RATE PERIOD					EVE	
5:00 PM TO 10:59 PM	EVENING RATE PERIOD						
11:00 PM TO 7:59 AM	NIGHT/WEEKEND RATE PERIOD						

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

3.4 Other Rate Periods

Peak: Daytime Rate Period, per above.

Off Peak: All other days and hours, including Holidays, which are not included in Daytime Rate Period above.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.5 Calculation of Distance

Usage charges for mileage sensitive services vary based on the type of service subscribed to by the Customer. For services utilizing switched access, mileage measurements for rate schedules are based on the distance in airline miles between rate centers associated with the originating and terminating stations. For services utilizing dedicated access, mileage measurements for rate schedules are based on the distance in airline miles between the SNET America, Inc. d/b/a SBC Long Distance East network access point associated with the station utilizing Dedicated Access Origination/Termination and the rate center associated with the called/calling station.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by Telcordia, in the following manner:

(T)

Step 1: Obtain the "V" and "H" coordinates for the serving wire center or network access point serving the Customer's location and the called/calling station.

Step 2 Obtain the difference between the "V" coordinates. Obtain the difference between the "H" coordinates.

Step 3 Square the differences obtained in Step 2.

Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A

3.6.1 General Description

This is a calling plan utilizing switched or dedicated access lines and subminute timing of calls. Outbound calling, inbound (800) service and Travel Card service are offered under this plan.

Calls originate and terminate on Switched or Dedicated Access facilities provided by local exchange companies or other authorized access providers. For switched access, the Customer is responsible for establishing local access facilities and for all nonrecurring, recurring, construction and other charges in connection with such local access. For Dedicated access, the Company offers to arrange for dedicated access facilities from the local exchange company or other authorized access provider and shall pass the costs for such facilities on to the Customer. The Customer using multiple Switched Access lines for a single 800 number must arrange for hunting service from the local exchange company.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven. Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A, (Cont'd.)

3.6.2 MTS

MTS is an outbound service priced based on a single rate band. Calls are billed in one minute increments. The minimum call duration is one minute.

	<u>Initial Minute</u>	<u>Additional Minute</u>
Day	\$0.4300	\$0.3000
Evening	\$0.3180	\$0.1980
Night/Weekend	\$0.2600	\$0.1600

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A, (Cont'd.)

3.6.3 Calling Card

The Company offers Calling Card service from anywhere in Arizona. The Customer shall access the network by dialing the Company's universal access 800 number to complete direct dialed or operator assisted calls. Per minute usage charges and fixed service charges per call apply. Calls are billed in one minute increments. The minimum call duration is one minute.

(A) Usage Rates Per Minute:

	<u>Initial Minute</u>	<u>Additional Minute</u>
Day	\$0.4300	\$0.3000
Evening	\$0.3180	\$0.1980
Night/Weekend	\$0.2600	\$0.1600

(B) Service Charge, Per Call:

Call Type	Current
Calling Card Fully Automated Fee (unless Customer Calling Card Plan says differently)	\$0.75
Operator Station	\$1.94
Person To Person	\$3.50

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A, (Cont'd.)

3.6.4 800 Service

800 Service provides the Customer with one or more 800-NXX-XXXX numbers which when dialed from stations in the intrastate public switched network shall terminate on Customer-designated facilities or equipment. All charges accruing in connection with usage of the Customer's assigned 800 numbers are billed to the Customer rather than to the party originating the call. Calls may originate from all points within Arizona. All 800 Service calls are billed in one minute increments and are subject to a minimum billing of one minute.

Usage Rates Per Minute:

	<u>Initial Minute</u>	<u>Additional Minute</u>
Day	\$0.4300	\$0.3000
Evening	\$0.3180	\$0.1980
Night/Weekend	\$0.2600	\$0.1600

800 Monthly Service Fees, per service group:

Switched Access	\$ 5.00
Dedicated Access	\$50.00

This monthly service is waived if the Customer subscribes to the same 800 number for both interstate and intrastate service.

(N)
|
|
|
|
|
(N)

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A, (Cont'd.)

3.6.5 800 Service Optional Features

The following optional services are available with 800 Service.

(A) Dialed Number Identification Service (DNIS)

This service permits the Customer to receive calls made to multiple 800 numbers on the same service group and to identify the 800 number that was dialed by the calling party. This service is only available on Dedicated Access.

Nonrecurring charge, per Dedicated Access Service Group:

\$250.00

Nonrecurring charges may be waived from time to time for special promotions. Nonrecurring charges shall be waived if the Customer subscribes to this service for the same service group for interstate service.

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A, (Cont'd.)

3.6.5 800 Service Optional Features, (cont'd.)

(B) Real Time Automatic Number Identification (ANI)

This service provides the ANI for the calling party to the 800 Dedicated Access Customer if the call originates from an Equal Access end office. The Company shall provide Real Time ANI on an 800 number and a service group basis. Real Time ANI is available with or without DNIS. This service is only available on Dedicated Access.

Nonrecurring charge, per Routing Arrangement:

\$200.00

Nonrecurring charges shall be waived if the Customer subscribes to this service for the same routing arrangement for interstate service.

Usage Charge, per ANI Delivered:

\$0.010

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A, (Cont'd.)

3.6.5 800 Service Optional Features, (cont'd.)

(C) 800 Call Overflow

This service permits calls made to a service group in which all trunks are busy to be forwarded to another telephone number at the same location predesignated by the Customer. This service is only available on Dedicated Access. The nonrecurring and monthly charges shall be waived if the Customer subscribes to this service for the same routing arrangements for interstate service.

Nonrecurring charge, per Routing Arrangement:

\$50.00

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A, (Cont'd.)

3.6.5 800 Service Optional Features, (cont'd.)

(D) Uniform Call Distribution

This feature permits an even distribution of calls across a service group. This service is only available on Dedicated Access. The nonrecurring charge shall be waived if the Customer subscribes to this service for the same service group for interstate service.

Nonrecurring charge, per Service Group:

\$50.00

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A, (Cont'd.)

3.6.5 800 Service Optional Features, (cont'd.)

(E) Enhanced Routing Features

The following features are available on both Switched and Dedicated Access for an additional one time and monthly charge:

Time of Day Routing
Day of Week Routing
Day of Year Routing
Call Allocation Routing
Command Routing

Nonrecurring Charges:

Installation	\$100.00
Service Change	\$ 50.00
Command Routing Activation	\$ 50.00

Monthly Recurring Charges:

1-3 Routing Plans	\$ 0.00
4-12 Routing Plans	\$ 50.00
13-99 Routing Plans	\$ 50.00

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A, (Cont'd.)

3.6.5 800 Service Optional Features, (cont'd.)

(E) Enhanced Routing Features, (continued)

Time of Day Routing

This feature allows the Customer to have calls to the same 800 number routed to different locations during various times of the day.

- (1) Time of Day routing shall follow the national observance of daylight savings time.
- (2) The day may be divided into 15 minute increments, with up to 96 time intervals per 24 hour period. All time intervals must begin on the quarter clock hour.
- (3) The Customer time of day schedule must include the entire 24 hour day.

Day of Week Routing

This feature permits the Customer to have calls to the same 800 number routed to different locations based upon the day of the week. Day of Week routing shall follow the national observance of daylight savings time.

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A, (Cont'd.)

3.6.5 800 Service Optional Features, (cont'd.)

(E) Enhanced Routing Features, (continued)

Day of Year Routing

This feature permits the Customer to have calls to the same 800 number routed to different locations on specified days of the year. Dates are stored in a month/day format. It is the responsibility of the Customer to revise day of year routing schedules annually.

Call Allocation Routing

This feature permits the Customer to define routing of calls made to the same 800 number on a percentage basis so that calls can be allocated to multiple locations. Percentages must be defined in whole numbers, with 1% (one percent) as the smallest allocation percentage to any location. The total of all percentage allocations must be 100%.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.6 Plan A, (Cont'd.)

3.6.5 800 Service Optional Features, (cont'd.)

(E) Enhanced Routing Features, (continued)

Command Routing

This feature allows the Customer to activate a different Enhanced 800 routing plan on command by placing one telephone call to the Company.

- (1) The Customer may define up to 99 separate routing plans per 800 number.
- (2) Routing plans must be loaded in the Company's network before they are available for activation on command.
- (3) The Customer must have a minimum of two routing plans to be able to utilize this feature.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.8 Business High Volume Calling Plan II

High Volume Calling Plan II is a flat rate calling plan designed for business Customers who bill at least \$50.00 monthly in long distance services. High Volume Calling Plan II calls utilize Switched or Dedicated Access Lines and are billed in one (1) second increments with an Initial Period, for billing purposes of eighteen (18) seconds. The minimum commitment for the Monthly Minimum Commitment (MMC) on this plan is one month. The minimum commitment for the Minimum Annual Commitment (MAC) is one year.

3.8.1 High Volume Calling Plan II Customers can have multi location accounts that have the same account-billing name grouped together. Accounts that are added after the initial installation inherit the start date of the first account on the plan.

3.8.2 High Volume Calling Plan II Customer will be required to select a Minimum Monthly Commitment (MMC) without signing a term commitment or a Minimum Annual Commitment (MAC) which requires a term commitment. A Customer participating in the High Volume Calling Plan II commits to spending a predetermined dollar volume, either annually in the case of a MAC or monthly in the case of a MMC.

3.8.3 Business Flat Rate Customers can aggregate usage totals from inbound and outbound service usage, monthly recurring charges associated with Dedicated Access when SNET America, Inc. d/b/a SBC Long Distance East is the Carrier of choice, Calling Card, and multiple Billed Telephone Numbers (BTN) when they are identified under a single Master Account Number, to meet either the MMC or MAC. Any commitment (MMC or MAC) shortfall will be applied to the Primary Billed Telephone Number of the Master Account.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.8 Business High Volume Calling Plan II, (Cont'd.)

- 3.8.4** Customers subscribing to a MMC will be given a two (2) month grace period where there will be no shortfall penalty assessed. If a Customer subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.
- 3.8.5** Customers that participate in other SNET America, Inc. d/b/a SBC Long Distance East Optional Call Plans with a term requirement can upgrade to this call plan without penalty. Customer must sign a term Agreement in twelve-month increments, equal to or greater than the remaining months on their existing Agreement and meet the minimum requirement of this plan. If the Company does not offer a plan that carries a term sufficient to satisfy this requirement, the Customer must opt for the longest term currently available.
- 3.8.6** The usage rates defined below are applicable to the components listed.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.8 Business High Volume Calling Plan II, (Cont'd.)

3.8.7 Usage Rates

- (A) Monthly Minimum Commitment Option - The usage rates defined below are applicable for Direct Dial inbound and outbound usage, and Calling Card. The usage rates applicable to the Business High Volume Calling Plan II, all days, all times.

Monthly Minimum	Switched Access		Dedicated Access	
	Initial 18 Seconds	Each Additional Second	Initial 18 Seconds	Each Additional Second
\$ 50.00	\$0.0312(I)	\$0.00173(I)	\$0.0300	\$0.00167
\$ 200.00	\$0.0306(I)	\$0.00170(I)	\$0.0300	\$0.00167
\$ 500.00	\$0.0300(I)	\$0.00167(I)	\$0.0210	\$0.00117
\$ 1,000.00	\$0.0294(I)	\$0.00163(I)	\$0.0204	\$0.00113
\$ 2,500.00	\$0.0288(I)	\$0.00160(I)	\$0.0198	\$0.00110
\$ 5,000.00	\$0.0282(I)	\$0.00157(I)	\$0.0192	\$0.00107
\$10,000.00	\$0.0276(I)	\$0.00153(I)	\$0.0186	\$0.00103
\$15,000.00	\$0.0270(I)	\$0.00150(I)	\$0.0180	\$0.00100
\$20,000.00	\$0.0264(I)	\$0.00147(I)	\$0.0174	\$0.00097

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.8 Business High Volume Calling Plan II, (Cont'd.)

3.8.7 Usage Rates, (cont'd.)

- (B) Minimum Annual Commitment Option – The usage rates defined below are applicable for Direct Dial inbound and outbound usage, and Calling Card. The usage rates applicable to the Business High Volume Calling Plan II, all days, all times.

MAC 1 Year Term	Switched Access		Dedicated Access	
	Initial 18 Seconds	Each Additional Second	Initial 18 Seconds	Each Additional Second
\$ 600.00	\$0.0282(I)	\$0.00157(I)	\$0.0300(I)	\$0.00167(I)
\$ 2,400.00	\$0.0276(I)	\$0.00153(I)	\$0.0300(I)	\$0.00167(I)
\$ 6,000.00	\$0.0270(I)	\$0.00150(I)	\$0.0180(I)	\$0.00100(I)
\$ 12,000.00	\$0.0264(I)	\$0.00147(I)	\$0.0174(I)	\$0.00097(I)
\$ 30,000.00	\$0.0258(I)	\$0.00143(I)	\$0.0168(I)	\$0.00093(I)
\$ 60,000.00	\$0.0252(I)	\$0.00140(I)	\$0.0162(I)	\$0.00090(I)
\$120,000.00	\$0.0246(I)	\$0.00137(I)	\$0.0156(I)	\$0.00087(I)
\$180,000.00	\$0.0240(I)	\$0.00133(I)	\$0.0150(I)	\$0.00083(I)
\$240,000.00	\$0.0234(I)	\$0.00130(I)	\$0.0144(I)	\$0.00080(I)

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.8 Business High Volume Calling Plan II, (Cont'd.)

3.8.7 Usage Rates, (cont'd.)

- (B) **Minimum Annual Commitment Option** – The usage rates defined below are applicable for Direct Dial inbound and outbound usage, and Calling Card. The usage rates applicable to the Business High Volume Calling Plan II, all days, all times (continued).

MAC 2 Year Term	Switched Access		Dedicated Access	
	Initial 18 Seconds	Each Additional Second	Initial 18 Seconds	Each Additional Second
\$ 600.00	\$0.0276(I)	\$0.00153(I)	\$0.0300(I)	\$0.00167(I)
\$ 2,400.00	\$0.0270(I)	\$0.00150(I)	\$0.0300(I)	\$0.00167(I)
\$ 6,000.00	\$0.0258(I)	\$0.00143(I)	\$0.0168(I)	\$0.00093(I)
\$ 12,000.00	\$0.0252(I)	\$0.00140(I)	\$0.0162(I)	\$0.00090(I)
\$ 30,000.00	\$0.0246(I)	\$0.00137(I)	\$0.0156(I)	\$0.00087(I)
\$ 60,000.00	\$0.0240(I)	\$0.00133(I)	\$0.0150(I)	\$0.00083(I)
\$120,000.00	\$0.0234(I)	\$0.00130(I)	\$0.0144(I)	\$0.00080(I)
\$180,000.00	\$0.0228(I)	\$0.00127(I)	\$0.0138(I)	\$0.00077(I)
\$240,000.00	\$0.0228(I)	\$0.00127(I)	\$0.0138(I)	\$0.00077(I)

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.8 Business High Volume Calling Plan II, (Cont'd.)

3.8.7 Usage Rates, (cont'd.)

- (B) Minimum Annual Commitment Option – The usage rates defined below are applicable for Direct Dial inbound and outbound usage, and Calling Card. The usage rates applicable to the Business High Volume Calling Plan II, all days, all times (continued).

MAC 3 Year Term	Switched Access		Dedicated Access	
	Initial 18 Seconds	Each Additional Second	Initial 18 Seconds	Each Additional Second
\$ 600.00	\$0.0270(I)	\$0.00150(I)	\$0.0300(I)	\$0.00167(I)
\$ 2,400.00	\$0.0264(I)	\$0.00147(I)	\$0.0300(I)	\$0.00167(I)
\$ 6,000.00	\$0.0246(I)	\$0.00137(I)	\$0.0156(I)	\$0.00087(I)
\$ 12,000.00	\$0.0240(I)	\$0.00133(I)	\$0.0150(I)	\$0.00083(I)
\$ 30,000.00	\$0.0234(I)	\$0.00130(I)	\$0.0144(I)	\$0.00080(I)
\$ 60,000.00	\$0.0228(I)	\$0.00127(I)	\$0.0138(I)	\$0.00077(I)
\$120,000.00	\$0.0222(I)	\$0.00123(I)	\$0.0132(I)	\$0.00073(I)
\$180,000.00	\$0.0216(I)	\$0.00120(I)	\$0.0126(I)	\$0.00070(I)
\$240,000.00	\$0.0216(I)	\$0.00120(I)	\$0.0126(I)	\$0.00070(I)

3.8.8 Toll Free Calling Card Surcharge

Under High Volume Calling Plan II, the Calling Card service charge is \$0.50 per call when the Customer utilizes the toll free number printed on the card.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

3.9 Business Long Distance Plan

Business Long Distance Plan is a flat rate calling plan designed for small business Customers who bill less than \$100.00 monthly in toll. Business Long Distance Plan calls utilize Switched Access Lines and are billed in six (6) second increments with an Initial Period, for billing purposes of sixty (60) seconds. The minimum commitment for this plan is one month.

(A) Business Long Distance Plan Customers can have multi location accounts that have the same account-billing name grouped together. Accounts that are added after the initial installation inherit the start date of the first account on the plan.

(B) A Business Long Distance Plan Customer who removes all accounts from participating in this plan will no longer be eligible for the usage rates unless an account is put back on at a later date.

(C) Basic Usage Rates

Usage rates applicable to the Business Long Distance Plan, all days, all times are as follows:

Service Name	Initial 60 Seconds	Each Add'l 6 Seconds
Business MTS Usage	\$0.25	\$0.025
Business Calling Card *	\$0.25	\$0.025
Business Operator Handled Usage *	\$2.00	\$0.200

* - Applicable surcharge also applies.

(D) Toll Free Calling Card Surcharge

Under Business Long Distance Plan, the Calling Card service surcharge is \$0.50 per call when the Customer utilizes the toll free number printed on the card.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: August 13, 2004

Effective: September 12, 2004

by:

Mr. Arthur H. Paquette
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0403

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

A Directory Assistance charge of \$0.65 per call applies to all intrastate calls made from points within the State of Arizona.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 5 - PROMOTIONS

5.1 Promotional Offerings - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions must be approved by the AZ CC and shall be made available to all similarly situated Customers in the target market area.

5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

5.3 Customer Satisfaction Guarantee

New Customers of SNET America, Inc. d/b/a SBC Long Distance East will be given a 90 day Customer Satisfaction Guarantee. The Company will convert the Customer back to the Customer's original carrier of choice, should the Customer not be satisfied with SNET America, Inc. d/b/a SBC Long Distance East service during the first 90 days from the date of transfer of service. This guarantee is only valid for Customers who are in good standing with SNET America, Inc. d/b/a SBC Long Distance East and want to be converted back to their original carrier. Customers that want to be converted to a carrier other than their original carrier must do so at their own cost. The Customer will still be responsible for the payment of any and all charges associated with the service provided by SNET America, Inc. d/b/a SBC Long Distance East.

5.4 Competitive Response Promotion

In order to acquire or retain customer, the Company will match certain offers made by other interexchange carriers/resellers where the customer can demonstrate to the Company's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 6 – GRANDFATHERED SERVICES

6.1 SNET Business Flat Rate Plan*

6.1.1 General

The SNET Business Flat Rate Plan is an Optional Calling Plan (OCP) offered only to business customers. This OCP is one-secondrated after an eighteen-second minimum service usage, utilizing Switched or Dedicated Access lines. Access is not included in billing, and must be provided under the terms and conditions set forth in the appropriate sections of the Company's Tariffs.

6.1.2 Regulations

- (A) SNET Business Flat Rate Plan customers can have multi location accounts that have the same account-billing name grouped together. Accounts that are added after the initial installation inherit the start date of the first account.
- (B) SNET Business Flat Rate Plan customers will be required to select a Minimum Monthly Commitment (MMC) without signing a term commitment or a Minimum Annual Commitment (MAC) which requires a term commitment. A customer participating in the Business Flat Rate Plan commits to spending a predetermined dollar volume, either annually in the case of a MAC or monthly in the case of a MMC.
- (C) SNET Business Flat Rate Plan customers can aggregate usage totals from inbound and outbound service usage, Calling Card usage and multiple Billed Telephone Numbers (BTN) when they are identified under a single Master Account Number, to meet either the MMC or MAC. (T)

* - Grandfathered to existing Customers at existing locations.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 6 – GRANDFATHERED SERVICES, (CONT'D.)

6.1 SNET Business Flat Rate Plan*, (Cont'd.)

6.1.2 Regulations, (cont'd.)

- (D) Any commitment (MMC or MAC) shortfall will be applied to the Primary Billed Telephone Number of the Master Account Number.
- (E) Customers subscribing to a MMC will be given a two (2) month grace period where there will be no shortfall penalty assessed. If a customer subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.
- (F) Customers subscribing to a MAC can upgrade without penalty to a longer term and maintain the same start date of the existing plan or, to a higher MAC and maintain the same start and end date of the existing plan.

6.1.3 Minimum Period

There is a one (1) month minimum for the SNET Business Flat Rate Plan when a customer commits to a MMC. There is a twelve (12) month minimum for the SNET Business Flat Rate Plan when a customer commits to a MAC.

6.1.4 Eligible Services and Usage Schedules

The following rates and charges will apply to the services eligible for the SNET Business Flat Rate Plan.

* - *Grandfathered to existing Customers at existing locations*

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 6 – GRANDFATHERED SERVICES, (CONT'D.)

6.1 SNET Business Flat Rate Plan*, (Cont'd.)

6.1.5 Rating

Eligible usage is rated on an initial period of eighteen (18) seconds and additional periods of one (1) second increments for usage and rating purposes.

(A) Monthly Commitment Rating B Switched Access Option

(1) Business MTS and Calling Card Usage Rates:

(T)

Monthly Minimum	Initial Period	Each Additional Second
\$ 50.00	\$0.0312	\$0.00173
\$ 200.00	\$0.0306	\$0.00170
\$ 500.00	\$0.0300	\$0.00167
\$ 1,000.00	\$0.0294	\$0.00163
\$ 2,500.00	\$0.0288	\$0.00160
\$ 5,000.00	\$0.0282	\$0.00157
\$10,000.00	\$0.0276	\$0.00153
\$15,000.00	\$0.0270	\$0.00150
\$20,000.00	\$0.0264	\$0.00147

* - Grandfathered to existing Customers at existing locations.

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 6 – GRANDFATHERED SERVICES, (CONT'D.)

6.1 SNET Business Flat Rate Plan*, (Cont'd.)

6.1.5 Rating, (cont'd.)

(B) Annual Switched Access Commitment Rating B (MAC)

(1) One Year Term Option

(a) Business MTS and Calling Card Usage Rates

(T)

MAC 1 Year Term	Initial Period	Each Additional Second
\$ 600.00	\$0.0282	\$0.00157
\$ 2,400.00	\$0.0276	\$0.00153
\$ 6,000.00	\$0.0270	\$0.00150
\$ 12,000.00	\$0.0264	\$0.00147
\$ 30,000.00	\$0.0258	\$0.00143
\$ 60,000.00	\$0.0252	\$0.00140
\$120,000.00	\$0.0246	\$0.00137
\$180,000.00	\$0.0240	\$0.00133
\$240,000.00	\$0.0234	\$0.00130

** - Grandfathered to existing Customers at existing locations.*

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 6 – GRANDFATHERED SERVICES, (CONT'D.)

6.1 SNET Business Flat Rate Plan*, (Cont'd.)

6.1.5 Rating, (cont'd.)

(B) Annual Switched Access Commitment Rating B (MAC), (continued)

(2) Two Year Term Option

(a) Business MTS and Calling Card Usage Rates

(T)

MAC 2 Year Term	Initial Period	Each Additional Second
\$ 600.00	\$0.0276	\$0.00153
\$ 2,400.00	\$0.0270	\$0.00150
\$ 6,000.00	\$0.0258	\$0.00143
\$ 12,000.00	\$0.0252	\$0.00140
\$ 30,000.00	\$0.0246	\$0.00137
\$ 60,000.00	\$0.0240	\$0.00133
\$120,000.00	\$0.0234	\$0.00130
\$180,000.00	\$0.0228	\$0.00127
\$240,000.00	\$0.0228	\$0.00127

* - Grandfathered to existing Customers at existing locations.

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 6 – GRANDFATHERED SERVICES, (CONT'D.)

6.1 SNET Business Flat Rate Plan*, (Cont'd.)

6.1.5 Rating, (cont'd.)

(B) Annual Switched Access Commitment Rating B (MAC), (continued)

(3) Three Year Term Option

(a) Business MTS and Calling Card Usage Rates

(T)

MAC 3 Year Term	Initial Period	Each Additional Second
\$ 600.00	\$0.0270	\$0.00150
\$ 2,400.00	\$0.0264	\$0.00147
\$ 6,000.00	\$0.0246	\$0.00137
\$ 12,000.00	\$0.0240	\$0.00133
\$ 30,000.00	\$0.0234	\$0.00130
\$ 60,000.00	\$0.0228	\$0.00127
\$120,000.00	\$0.0222	\$0.00123
\$180,000.00	\$0.0216	\$0.00120
\$240,000.00	\$0.0216	\$0.00120

* - Grandfathered to existing Customers at existing locations.

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 6 – GRANDFATHERED SERVICES, (CONT'D.)

6.1 SNET Business Flat Rate Plan*, (Cont'd.)

6.1.5 Rating, (cont'd.)

(C) Monthly Commitment Rating B Dedicated Access Option

(1) Business MTS and Calling Card Usage Rates

(T)

Monthly Minimum	Initial Period	Each Additional Second
\$ 50.00	\$0.0300	\$0.00167
\$ 200.00	\$0.0300	\$0.00167
\$ 500.00	\$0.0210	\$0.00117
\$ 1,000.00	\$0.0204	\$0.00113
\$ 2,500.00	\$0.0198	\$0.00110
\$ 5,000.00	\$0.0192	\$0.00107
\$10,000.00	\$0.0186	\$0.00103
\$15,000.00	\$0.0180	\$0.00100
\$20,000.00	\$0.0174	\$0.00097

* - Grandfathered to existing Customers at existing locations.

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 6 – GRANDFATHERED SERVICES, (CONT'D.)

6.1 SNET Business Flat Rate Plan*, (Cont'd.)

6.1.5 Rating, (cont'd.)

(D) Annual Dedicated Access Commitment Rating B (MAC)

(1) One Year Term Option

(a) Business MTS and Calling Card Usage Rates

(T)

MAC 1 Year Term	Initial Period	Each Additional Second
\$ 600.00	\$0.0300	\$0.00167
\$ 2,400.00	\$0.0300	\$0.00167
\$ 6,000.00	\$0.0180	\$0.00100
\$ 12,000.00	\$0.0174	\$0.00097
\$ 30,000.00	\$0.0168	\$0.00093
\$ 60,000.00	\$0.0162	\$0.00090
\$120,000.00	\$0.0156	\$0.00087
\$180,000.00	\$0.0150	\$0.00083
\$240,000.00	\$0.0144	\$0.00080

* - Grandfathered to existing Customers at existing locations.

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 6 – GRANDFATHERED SERVICES, (CONT'D.)

6.1 SNET Business Flat Rate Plan*, (Cont'd.)

6.1.5 Rating, (cont'd.)

(B) Annual Dedicated Access Commitment Rating B (MAC), (continued)

(2) Two Year Term Option

(a) Business MTS and Calling Card Usage Rates

(T)

MAC 2 Year Term	Initial Period	Each Additional Second
\$ 600.00	\$0.0300	\$0.00167
\$ 2,400.00	\$0.0300	\$0.00167
\$ 6,000.00	\$0.0168	\$0.00093
\$ 12,000.00	\$0.0162	\$0.00090
\$ 30,000.00	\$0.0156	\$0.00087
\$ 60,000.00	\$0.0150	\$0.00083
\$120,000.00	\$0.0144	\$0.00080
\$180,000.00	\$0.0138	\$0.00077
\$240,000.00	\$0.0138	\$0.00077

* - *Grandfathered to existing Customers at existing locations.*

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401

SECTION 6 – GRANDPATHERED SERVICES, (CONT'D.)

6.1 SNET Business Flat Rate Plan*, (Cont'd.)

6.1.5 Rating, (cont'd.)

(B) Annual Dedicated Access Commitment Rating B (MAC), (continued)

(3) Three Year Term Option

(a) Business MTS and Calling Card Usage Rates

(T)

MAC 3 Year Term	Initial Period	Each Additional Second
\$ 600.00	\$0.0300	\$0.00167
\$ 2,400.00	\$0.0300	\$0.00167
\$ 6,000.00	\$0.0156	\$0.00087
\$ 12,000.00	\$0.0150	\$0.00083
\$ 30,000.00	\$0.0144	\$0.00080
\$ 60,000.00	\$0.0138	\$0.00077
\$120,000.00	\$0.0132	\$0.00073
\$180,000.00	\$0.0126	\$0.00070
\$240,000.00	\$0.0126	\$0.00070

* - Grandfathered to existing Customers at existing locations.

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: March 4, 2004

Effective: April 3, 2004

by:

Ms. Hattie McGregor
SNET America, Inc. d/b/a SBC Long Distance East
310 Orange Street
New Haven, Connecticut 06510

AZi0401